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TERMS AND CONDITIONS

1. Acceptance All orders and transactions between Red Snapper (RS) and the customer are accepted on these conditions of sale only. It is the responsibility of the customer to read such conditions before entering upon a transaction.

2. Returns/Cancellation Your personalized product is guaranteed to be free of any defects. If such defects exist or goods have been damaged in transit you must notify Red Snapper within three business days of receiving your product. Please call on 020 7734 9317 or customerservices@redsnapperphoto.co.uk we will then notify you of our returns procedure. If the customer fails to notify RS within 3 working days of delivery, RS does not accept responsibility for the goods being defective or damaged. No goods are sold to the customer on a sale or return basis.

3. Payment The customer shall pay for all goods prior to print and dispatch, unless otherwise agreed in writing between RS and the customer.

4. Prices All prices quoted on RS website are in British Pounds Sterling. The cost of Post and Packing covers delivery within the British Isles. Postage outside the UK will be calculated separately. Please contact customerservices@redsnapperphoto.co.uk for a quote.

5. Website liability: Whilst RS endeavors to keep the web site and emails free from viruses. Red Snapper shall not be liable to the customer or the site visitors for any destructive results.

6. Dispatch Red Snapper will endeavor to dispatch your goods to you within 14 days of receipt of your image. Please note that posted items will take longer to produce.

7. Force Majeure RS shall not be liable to the customer or be deemed to be in breach of the contract of sale for any delay in performing, or any failure to perform, any of RS obligations in relation to the goods if the delay or failure was due to any reason beyond RS reasonable control.

8. Liability Except in the case of death or personal injury caused by negligence on behalf of RS, RS will not be liable to the customer by reason of any representation, implied warranty, condition or other term, or any duty at common law, or under the express terms of the conditions for any consequential loss or damage (whether for loss or profit or otherwise), costs, expenses or other claims for consequential compensation whatsoever which arise out of, or in connection with the supply of the goods or their use or resale by the customer.

9. Jurisdiction Any contract formed under these conditions of sale shall be construed and enforced in accordance with English Law in the Courts of England and Wales.